

2005

PROGRAMS

*Improving*

*Healthcare*

*Performance*

*Through*

*Information*

*Management*

*and Process*

*Improvement*

The Executive Resource for  
Information Management  
Collaboration



Scottsdale Institute is a not-for profit corporation serving executive teams in leading health-care organizations who wish to share experiences in Information Management. We provide current coverage of strategic issues through teleconferences, conferences, publications and projects, consistently emphasizing open dialog, personal interaction and collaboration.

SI programs are designed to promote education, idea sharing and networking. Experts identified from members, partners, and other industry leaders present and facilitate discussion on key topics and provide insight into leading practices. We encourage members and guests to provide case studies, strategies for success, lessons learned, and research results.

## SCOTTSDALE INSTITUTE 2005 PROGRAMS

TOPICS	JAN.	FEB.	MAR.	APR.	MAY	JUNE	JULY	AUG.	SEP.	OCT.	NOV.	DEC.
Ambulatory Care		•	•	•	•		•		•	•		•
Electronic Health Records	•	•		•		•		•	•	•	•	
Emerging Technologies	•	•	•	•	•			•		•	•	•
Human Capital and Workforce Management		•	•			•					•	
IT Management and Value	•	•	•	•		•		•		•	•	•
Knowledge Management		•		•			•			•	•	
Patient Safety	•	•	•	•	•		•		•	•	•	
Quality / Performance Improvement	•		•	•	•			•		•	•	•
Supply Chain				•	•				•	•		•



## PROGRAM SUMMARY

### Teleconference Program

- Case studies, leading edge programs and success factors
- An efficient and effective way for executive teams to learn through collaboration, information exchange and networking
- Practical guidance without the time and expense of travel
- Gives your entire organization access to top industry resources in an interactive setting

### Conference Meetings

- Annual Spring Conference lead by CEO members in Scottsdale AZ
- Annual Fall Conference hosted by SI members, including site tours and demonstrations
- Interactive and informal: founded on multi-disciplinary, executive level dialog and interpersonal networking

### Publications and Communications

- Information Edge: our own review of featured topics, written for the busy executive
- Reports and articles contributed by Members, Partners, and other industry leaders
- "News Summary" and "Compliance News": timely industry updates contributed by Founding Partner FCG.

### 2005 Projects

- *The Leadership Report*: sponsored by SI, HIMSS and SI partner Lawson Software, the 2005 Report will focus on our research of healthcare IT governance approaches, successes and innovative practices
- *Knowledge Management Collaborative*: a project designed to support those SI members who wish to collectively learn about implementing enterprise KM programs to enable a learning organization
- *IT Value and Benefits Measurement*: HIMSS and SI members are developing a tool for data collection on the operational impact of IT investments, designed for healthcare industry benchmarking

# 2005 PROGRAM TOPICS

## Ambulatory Care

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- Ambulatory systems implementation in owned and private practices
- Integrating technologies in the ambulatory setting
- Documented cost and quality benefits from ambulatory systems
- Patient involvement and Personal Health Records
- Disease registries and population management
- Consumer choice initiatives and incentives
- Community health collaboratives
- Patient Satisfaction related to IT and technology
- Consumer decision support

## Electronic Health Records

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- The use of applications and technologies to support clinical decision-making
- Governance approaches for managing clinical decision support content
- Regulatory updates and industry trends
- Leading practices in evidence based care
- Regional collaboratives to share patient data

## Emerging Technologies

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- The integration of IT and medical devices and management
- Imaging technology integration with clinical and administrative systems
- Wireless technologies
- E-ICU implementation and benefits
- Communications technologies

## Human Capital and Workforce Management

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- Recruitment and retention solutions
- Innovative productivity improvement technologies
- Staffing and scheduling alternatives
- Human Factors analysis in improving workflow

## IT Management and Value

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- Planning, leading, managing, and optimizing IT investments
- Measuring the impact of IT on operations and care delivery

- Data standards and standardization benefits
- Optimizing infrastructure
- Sourcing options, issues and opportunity management
- Culture and process changes
- Successful implementation strategies
- Managing downtime and achieving uptime

## Knowledge Management

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- Enabling the learning organization with tools, technologies and resources
- Use of KM in revenue cycle, supply chain, and care delivery
- Learning Management Systems
- Driving and supporting culture change

## Patient Safety

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- Regulatory and consumer mandates
- The implementation and impact of CPOE, Bar Coding, and other technologies
- Comprehensive safety program results
- Creating a culture of safety
- Workflow and systems redesign to prevent ADE's and near misses
- Involving the patient and family
- Reporting systems and approaches

## Quality / Performance Improvement

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- Six Sigma, Lean Manufacturing and other approaches and their results
- Pay for Performance incentive programs and Report Cards
- Linking care delivery to Public Health and disaster preparedness
- Transparency issues, approaches, and benefits

## Supply Chain

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- Impact of web based supply chain management
- Consolidation and integration with strategic resource management
- Integration with patient flow
- Demand management tools and methodologies
- Bar Coding impact in the pharmacy supply chain

# SCOTTSDALE INSTITUTE MEMBERS

Advocate Health Care, Oak Brook, IL  
Allina Hospitals & Clinics, Minneapolis, MN  
Ascension Health, St. Louis, MO  
Catholic Healthcare West, San Francisco, CA  
Catholic Health Initiatives, Denver, CO  
Cedars-Sinai Health System, Los Angeles, CA  
Children's Hospitals & Clinics, Minneapolis, MN  
CHRISTUS Health, Irving, TX  
Cincinnati Children's Hospital Medical Center, Cincinnati, OH  
Clarian Health, Indianapolis, IN  
DeKalb Medical Center, Decatur, GA  
Fletcher Allen Health Care, Burlington, VT  
HealthEast, St. Paul, MN  
HealthPartners, Minneapolis, MN  
Heartland Health, St. Joseph, MO  
Integrus Health, Oklahoma City, OK  
Intermountain Health Care, Inc., Salt Lake City, UT  
Legacy Health System, Portland, OR  
Lucile Packard Children's Hospital at Stanford, Palo Alto, CA  
McLaren Health Care Corporation, Flint, MI  
Memorial Health System, Springfield, IL  
Memorial Hermann Healthcare System, Houston, TX  
New York City Health & Hospitals Corporation, New York, NY  
New York Presbyterian Health System, New York, NY  
North Memorial Health Care, Minneapolis, MN  
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St. Raphael Healthcare System, New Haven, CT  
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Texas Health Resources, Arlington, TX  
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Truman Medical Center, Kansas City, MO  
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