

SCOTTSDALE INSTITUTE

PROGRAM REPORT

**The Healthcare Executive
Resource for Information
Management**



January 2009

Scottsdale Institute is a not-for-profit corporation serving executive teams in leading healthcare systems who wish to share experiences about the complex issues of Information Management. Over 50 leading US healthcare organizations stay current on strategic issues through SI's teleconferences, conferences, publications and virtual communities. We consistently emphasize open dialog, personal interaction and networking. SI programs are designed to promote education, idea sharing and networking. Experts identified from members, sponsors, and other industry leaders present and facilitate discussions and provide insights on leading practices. We invite them to provide case studies, strategies for success, lessons learned, results and impact, and trends.



PROGRAM SUMMARY



Teleconferences

- Weekly opportunities for education and networking without the time and expense of travel
- Practical, real-time insights from top industry resources
- Access archives at your convenience

Conferences

- Spring Conferences: Panel discussions led by CEOs and other executives in Scottsdale, AZ
- Fall Forums: Hosted by SI members and includes discussions, site tours and demonstrations
- Designed exclusively for senior level executives
- Interactive, informal, multi-disciplinary and interpersonal

Publications

- *Inside Edge*: Our review of hot topics, written for the busy executive
- *CEO Viewpoint*: Q & A with CEOs on IT-enabled strategies

Collaboratives

- Members share information about system implementation, electronic medical records, clinical decision support, quality reporting, clinical system benefits measurement, and more.
- The clinical decision support collaborative produced a groundbreaking publication, "Improving Medication Use and Outcomes with Clinical Decision Support: A Step-by-Step Guide", edited by Jerry Osheroff, MD, at SI Sponsor Thomson Reuters, and available through HIMSS (www.himss.org/cdsguide).

Website

- Archived presentations and audio files from conferences, teleconferences, publications and projects
- Maintain your personal profile to receive topic-specific session e-vites
- Virtual communities for information exchange and collaboration on topics including:
 - Business Intelligence through Data Warehousing
 - Clinical Decision Support
 - Clinical System Benefits Measurement and Realization
 - Community EHRs and Health Information Exchanges
 - IT Cost Benchmarking
 - Medication Management and Reconciliation
 - Quality Improvement and Dashboards
 - Security and Business Continuity
 - Technology Enabling Access to Care



Clinical Transformation through IT

- Disease registries and management
- Workflow redesign and standardization
- MD Portals
- Patient flow and capacity management
- Clinician adoption
- Clinical intelligence

Community Collaboratives and Partnerships

- RHIOs and Health Information Exchanges
- IT enabling access to care
- Supporting the community physician's EHR
- Stark and Safe Harbor implications
- Creating the Medical Home

Consumer Health

- Engaging patients in their care
- Consumer decision support
- PHRs and Patient Portals
- Transparency and public reporting
- Regulatory and consumer mandates
- Technologies enabling collaboration with clinicians and caregivers
- Retail healthcare

Electronic Health Records and Clinical Decision Support

- Best CDS practices in medication management and VTE prophylaxis
- Applications and technologies for clinical decision-making

- Managing clinical decision support for evidence based care
- Physician leadership models
- IT certification, standards and interoperability
- Culture and process changes for improved outcomes

IT Management and Value

- IT Metrics
- Planning, leading, and optimizing IT
- Interoperability, nomenclature and data standards
- Successful implementation and adoption
- Managing downtime and uptime
- Compliance: security, privacy and confidentiality
- IT and medical device convergence
- Measuring the value of EHRs and clinical IT

Patient Safety

- CPOE, Bar Coding, and RFID case studies
- Comprehensive safety program results reporting
- Workflow and systems redesign
- Medication safety, management and reconciliation

Quality / Performance Improvement

- Pay for Performance and IT
- Leveraging public health disaster preparedness
- Demonstrating the IT/quality link
- IT enabling quality dashboards and reporting
- Business intelligence through data warehousing
- Leveraging quality dashboards

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MEMBER ORGANIZATIONS

Adventist Health System,
Winter Park, FL

Advocate Health Care,
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Alegent Health, Omaha, NE

Ascension Health, St. Louis, MO

Banner Health, Phoenix, AZ

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Medical Center, Cincinnati, OH

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