

SCOTTSDALE INSTITUTE

# PROGRAM REPORT

The Healthcare Executive  
Resource for Information  
Management



January 2011

Scottsdale Institute is a not-for-profit corporation serving executive teams in leading healthcare systems who wish to share experiences about the complex issues of Information Management. These organizations stay current on strategic issues through SI's teleconferences, conferences, publications and collaboratives. We consistently emphasize candid dialog, personal interaction, networking and especially the involvement of the entire executive team.

SI promotes education, idea sharing and networking: experts from members, sponsors, and other industry leaders present and facilitate discussions to provide insights into leading practices. We invite them to share case studies, strategies for success, lessons learned, results and impact, and trends as well as updates on national directives and mandates.



## PROGRAM SUMMARY



### Collaboration and Networking

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Collaboration and networking are the primary purpose of the Scottsdale Institute, and are emphasized throughout all SI Programs. Leading provider organizations join SI to share what they have learned about enabling their organizations quality improvement, process redesign, outcomes, and cost-structure initiatives through information technology, and to learn from other leaders. Members can also form collaboratives on topics of their own choosing that are project or discussion-based.

### Teleconferences

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- Weekly opportunities for education and networking for all levels of the organization—without the time and expense of travel
- Practical, real-time insights from top industry resources
- Archived and recorded for your convenience, along with all SI program material
- In 2010, 8000 member associates participated in 78 teleconference sessions

### Conferences and Forums

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- Spring Conferences: Led by CEOs and other executives in Scottsdale, AZ
- Fall Forums: Hosted by SI member executives, include discussions, site tours and demonstrations
- Designed exclusively for senior-level executives from all functions
- Highly interactive, informal, multi-disciplinary and interpersonal

### Publications

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- *Inside Edge*: Our review of hot topics, written for the busy executive
- *CEO Viewpoint*: Q & A with CEOs on IT-enabled strategies

### SI IT Benchmarking

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- Create normalized comparisons with peer organizations
- Obtain an analysis of findings and next steps
- Participate with peers in ongoing collaboration
- Adopt successful management techniques used by peers



## Clinical Transformation through IT

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- Achieving Meaningful Use
- Workflow redesign and standardization
- Data integration and standards
- Clinician adoption
- Clinical intelligence
- ICD-10 and coding standards
- Optimization
- Supporting Accountable Care and bundled payments

## Community Collaboratives and Partnerships

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- Health Information Exchanges
- IT enabling access to care
- Supporting community physician EHRs
- Community Interoperability
- Creating Medical Homes and Accountable Care Organizations

## Consumer Health

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- Engaging patients in their care
- Consumer decision support/patient communication
- PHRs and Patient Portals
- Technologies enabling collaboration with clinicians and caregivers
- Retail Healthcare
- Social Media

## Electronic Health Records and Clinical Decision Support

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- Achieving meaningful use, HITECH and ARRA goals
- Best CDS practices in medication management and VTE prophylaxis
- Managing clinical decision support for evidence-based care
- Rapid Implementation successes
- IT certification, standards and interoperability
- Culture and process changes for improved outcomes

## IT Management and Value

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- SI IT Benchmarking
- IT Service Management and system performance
- Successful implementation and adoption
- Compliance: security, privacy and confidentiality
- IT and medical device convergence
- Measuring the value of EHRs and clinical IT

## Patient Safety

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- CPOE, Bar Coding and RFID
- Comprehensive safety program results reporting
- Medication safety, management and reconciliation
- Prevention of HACS and Readmissions

## Quality / Performance Improvement

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- Pay for Performance
- Public health disaster preparedness
- Demonstrating the IT/quality link
- IT enabling quality dashboards and reporting
- Business intelligence through data warehousing

# SCOTTSDALE INSTITUTE

## MEMBER ORGANIZATIONS

Adventist Health, Roseville, CA

Adventist Health System,  
Winter Park, FL

Advocate Health Care,  
Oak Brook, IL

Alegent Health, Omaha, NE

Ascension Health, St. Louis, MO

Banner Health, Phoenix, AZ

BayCare Health System,  
Clearwater, FL

Billings Clinic, Billings, MT

Catholic Health Initiatives,  
Denver, CO

Cedars-Sinai Health System,  
Los Angeles, CA

Centura Health, Englewood, CO

Children's Hospitals & Clinics,  
Minneapolis, MN

Children's Memorial Hospital,  
Chicago, IL

CHRISTUS Health, Irving, TX

Cincinnati Children's Hospital  
Medical Center, Cincinnati, OH

Community Medical Center,  
Missoula, MT

HealthEast, St. Paul, MN

Heartland Health, St. Joseph, MO

Integrus Health,  
Oklahoma City, OK

Intermountain Healthcare,  
Salt Lake City, UT

Lifespan, Providence, RI

Memorial Health System,  
Springfield, IL

Memorial Hermann Healthcare  
System, Houston, TX

Munson Healthcare,  
Traverse City, MI

New York City Health & Hospitals  
Corporation, New York, NY

New York Presbyterian Healthcare  
System, New York, NY

Northwestern Memorial  
Healthcare, Chicago, IL

Norton Healthcare, Louisville, KY

Parkview Health, Ft. Wayne, IN

Partners HealthCare System, Inc.,  
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Piedmont Healthcare, Atlanta, GA

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Saint Raphael Healthcare System,  
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Scottsdale Healthcare,  
Scottsdale, AZ

Sharp HealthCare, San Diego, CA

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Spectrum Health,  
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Texas Health Resources,  
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Trinity Health, Novi, MI

Truman Medical Center,  
Kansas City, MO

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SCOTTSDALE INSTITUTE

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