

# SCOTTSDALE INSTITUTE IT METRICS

*Originated by Spectrum Health*

## FACT:

Organizations include different components as they report "IT cost." Examples include amortization and depreciation, telephony, biomed, HIM, PACS, RIS and others. Thus, comparing your organization to another which calculates cost differently has never been helpful, and can lead to erroneous conclusions.

Healthcare CIOs and CFOs have historically struggled with the issues of IT cost comparison and benchmarking. How much are we spending versus peer organizations? Are we realizing the same value? To address this important issue, Scottsdale Institute introduces SI IT Metrics, an approach originated by Spectrum Health.

Scottsdale Institute invites you to participate in SI's solution to reduce these variables by collecting data that is categorized and standardized, enabling more accurate comparisons and conclusions. Thus, if one organization includes PACS, RIS and telephony in IT Cost, and another does not, it's possible to remove those components to create an "apples to apples" comparison.

Just email [Scottsdale@scottsdaleinstitute.org](mailto:Scottsdale@scottsdaleinstitute.org) to request participation in the "Scottsdale Institute

IT Metrics." You'll be sent a link to the survey site, where you'll enter your data using an anonymous ID number.

After entering your data, you'll be able to select cohort organizations, create normalized comparisons, and request their approval to be identified to you for further collaboration. CIOs are available for optional data review, interpretation and consultative benchmarking services on a fee basis.

Teleconferences for participants will be held to review the data and process for benchmarking when the initial 2009 data-collection phase is complete.

Scottsdale Institute is absorbing all costs for the basic program; there is no charge for your organization to participate. Call 952.545.5880 or email [Scottsdale@scottsdaleinstitute.org](mailto:Scottsdale@scottsdaleinstitute.org) if you have questions—we look forward to serving you.

